

**Joint WDC-NRC Whangarei Public
Transport Working Party
Tuesday 2 August 2022 at 1.00pm**

AGENDA

Joint WDC-NRC Whangarei Public Transport Working Party Agenda

Meeting to be held in the Council Chamber
36 Water Street, Whangārei
on Tuesday 2 August 2022, commencing at 1.00pm

Recommendations contained in the agenda are NOT decisions of the meeting. Please refer to minutes for resolutions.

MEMBERSHIP OF THE JOINT WDC-NRC WHANGAREI PUBLIC TRANSPORT WORKING PARTY

Chairperson, NRC Councillor Terry Archer NRC Councillor Rick Stolwerk NRC Councillor Jack Crow

WDC Councillor Tricia Cutforth WDC Councillor Anna Murphy WDC Councillor Greg Martin

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TITLE: Confirmation of Minutes - 7 June 2022


From: Nicky Hansen, PA to GM Community Resilience

Authorised by Victoria Harwood, Pou Tiaki Hapori - GM Community Resilience, on 25 July
Group Manager/s: 2022

Ngā mahi tūtohutia / Recommendation

That the minutes of the Joint WDC-NRC Whangarei Public Transport Working Party meeting held on 7 June 2022 be confirmed as a true and correct record.

Attachments/Ngā tapirihanga

Attachment 1: 2022 06 07 Joint WDC-NRC Whangarei Public Transport Working Party Minutes - unconfirmed [↓](#) 

Joint WDC-NRC Whangarei Public Transport Working Party
7 June 2022

Joint WDC-NRC Whangarei Public Transport Working Party Minutes

Meeting held in the Council Chamber
36 Water Street, Whangārei
on Tuesday 7 June 2022, commencing at 1.00pm

Tuhinga/Present:

Deputy Chairperson, NRC Councillor Rick Stolwerk
NRC Councillor Jack Craw
WDC Councillor Tricia Cutforth

I Tae Mai/In Attendance:

Full Meeting
NTA Chris Powell
NTA Jeff Devine
NRC Secretariat Nicky Hansen

The Chair declared the meeting open at 1.02pm.

Ngā Mahi Whakapai/Housekeeping (Item 1.0)

Ngā whakapahā/Apologies (Item 2.0)

Moved (Stolwerk / Craw)

That the apologies from Chairperson Councillor Terry Archer, WDC Councillor Greg Martin, WDC Councillor Anna Murphy and NRC GM Community Resilience Victoria Harwood, for non-attendance be received.

Carried

Confirmation of Minutes - 5 April 2002 (Item 4.1)

Report from Nicky Hansen, PA to GM Community Resilience

Moved (Craw / Cutforth)

That the minutes of the Joint WDC-NRC Whangarei Public Transport Working Party meeting held on 5 April 2022, be confirmed as a true and correct record.

Carried

Joint WDC-NRC Whangarei Public Transport Working Party
7 June 2022

Receipt of Action Sheet (Item 5.1)

Report from Nicky Hansen, PA to GM Community Resilience

Moved (Stolwerk / Cutforth)

That the action sheet be received.

Carried

CityLink Bus Service - Update (Item 6.1)

Report from Chris Powell, Transport Manager - Northland Transportation Alliance

Moved (Stolwerk / Craw)

That the report 'CityLink Bus Service – Update' by Chris Powell, Transport Manager - Northland Transportation Alliance and dated 23 May 2022, be received.

Carried

Actions:

1. *Councillors Craw and Cutforth are to approach Whangārei Boys High School to discuss students behaviour on public buses. What can be done?*

Whakamutunga (Conclusion)

The meeting concluded at 1.43pm.

TITLE: **Receipt of Action Sheet**

From: Nicky Hansen, PA to GM Community Resilience

Authorised by Victoria Harwood, Pou Tiaki Hapori - GM Community Resilience, on 25 July
Group Manager/s: 2022

Whakarāpopototanga / Executive summary

The purpose of this report is to enable the meeting to receive the current action sheet.

Nga mahi tutohutia / Recommendation

That the action sheet be received.

Attachments/Ngā tapirihanga

Attachment 1: Action Sheet - August 2022 [↓](#) 

TITLE: CityLink Bus Service - Update

From: Chris Powell, Transport Manager - Northland Transportation Alliance

Authorised by Victoria Harwood, Pou Tiaki Hapori - GM Community Resilience, on 25 July
Group Manager/s: 2022

Whakarāpopototanga / Executive summary

This report serves to update the Joint WDC-NRC Whangarei Public Transport Working Party on what has occurred in regard to the CityLink Bus Service since the last meeting of 7 June 2022.

Chris Powell Transport Manager and Jeff Devine Strategy and Planning Manager, Northland Transportation Alliance, will be present at the meeting to answer any questions.

Ngā mahi tūtohutia / Recommendation

That the report 'CityLink Bus Service – Update' by Chris Powell, Transport Manager - Northland Transportation Alliance and dated 12 July 2022, be received.

Background/Tuhinga

CITYLINK BUS SERVICE STATISTICS FOR JUNE 2022 AND 2021/2022 FINANCIAL YEAR

Bus Link stats for June 2022 (revenue ex GST)	Actual	Budget	Variance	Year/Date Actual	Year/Date Budgeted	Variance
CityLink Passengers	28,109	26,429	1,680	283,364	317,496	-34,132
CityLink Revenue	\$35,058	\$34,093	\$965	\$358,491	\$409,569	-\$51,078
Bream Bay Link Passengers	65	30	35	568	312	256
Bream Bay Link Revenue	\$230	\$108	\$122	\$3,217	\$1,123	\$2,094
Hikurangi Link Passengers	14	30	-16	218	300	-82
Hikurangi Link Revenue	\$36	\$78	-\$42	\$503	\$814	-\$311

National Bus Driver Shortage

This national issue continues to worsen, with the Whangarei CityLink services being impacted on Monday 27 June 2022 resulting in 9 trips having to be dropped. Notices were placed on the CityLink website, Facebook and TrackaBus advising the public of the disruptions.

Staff continue to monitor the situation and work with the contracted companies to identify and implement remedial action where possible. This situation will continue for the foreseeable future.

Half Price Fares

The government has recently announced that half price fares on contracted bus services and the Total Mobility Scheme will continue until 31 January 2023.

Kamo T2 Lane

The Whangārei District Council has completed a Point of Entry application for the project with NZTA which allows the funding for a Single Stage Business Case to be released. Council has engaged Flow Consultants to complete the Business Case which is required by NZTA to release the construction funding. This is expected to be completed within two months.

Rose Street Bus Terminus Upgrade

The Rose S Bus Terminus was officially opened by her Worship the Mayor of Whangārei on Monday 18 July 2022.

Commencement of bus operations at Rose St are due to commence from Monday 25 July and this was slightly delayed due to the inclement weather over the last few weeks which meant minor works and road marking could not be completed in time.

Once the roadworks are completed and the site cleared the works to upgrade the Rose Street Terminus office will commence.



There is still a coloured pattern to go on the vertical panels and this should be installed week starting 25 July 2022.

Antisocial Behavior at Vine Street Bus Stops and on the CityLink Buses

Damage to the contracted CityLink buses continues with several incidents relating to graffitiing, burning and cutting of seats reported during the month under review.

In an effort to stop this damage, staff make use of the following to try and identify the perpetrators:

- Driver incident reports.
- On bus video footage.
- Reports from the public.
- Security at Rose Street Bus Terminus.
- Whangarei District Council and CitySafe.
- New Zealand Police.
- Ritchies.

Unfortunately, the above is not always successful, and whilst the operator makes every effort to make the relevant repairs as soon as is practicable, some vehicles will be released into service with repairs pending. This does not provide a good image of a service that staff have spent so much time trying to grow and promote.

Due to verbal abuse and threats previously experienced, staff and drivers have been asked if they witness such behavior, not to confront the perpetrators but to report to the relevant authority. Staff continue to meet with Ritchies, New Zealand Police, Whangārei District Council staff and elected members through the Joint WDC NRC Public Transport Working Party in regards the above.

Total Mobility (TM)

TOTAL MOBILITY STATISTICS FOR JUNE 2022 AND 2021/2022 FINANCIAL YEAR

	Total Clients	Monthly Actual Expend	Monthly Budgeted Expend	Monthly Variance	Year/Date Actual Expend	Year/Date Budgeted Expend	Annual Variance
June 2022	1261	\$25,343	\$25,000	+\$343	\$246,477	\$300,000	-\$53,523

Attachments/Ngā tapirihanga

Nil