

**Joint WDC-NRC Whangarei Public  
Transport Working Party  
Tuesday 2 August 2022 at 1.00pm**

# **AGENDA**

## Joint WDC-NRC Whangarei Public Transport Working Party Agenda

Meeting to be held in the Council Chamber  
36 Water Street, Whangārei  
on Tuesday 2 August 2022, commencing at 1.00pm

**Recommendations contained in the agenda are NOT decisions of the meeting. Please refer to minutes for resolutions.**

### **MEMBERSHIP OF THE JOINT WDC-NRC WHANGAREI PUBLIC TRANSPORT WORKING PARTY**

Chairperson, NRC Councillor  
Terry Archer

NRC Councillor Rick Stolwerk

NRC Councillor Jack Craw

WDC Councillor Tricia Cutforth

WDC Councillor Anna Murphy

WDC Councillor Greg Martin

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**TITLE:** Confirmation of Minutes - 7 June 2022

**From:** Nicky Hansen, PA to GM Community Resilience

**Authorised by** Victoria Harwood, Pou Tiaki Hapori - GM Community Resilience, on 25 July  
**Group Manager/s:** 2022


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### Ngā mahi tūtohutia / Recommendation

That the minutes of the Joint WDC-NRC Whangarei Public Transport Working Party meeting held on 7 June 2022 be confirmed as a true and correct record.

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### Attachments/Ngā tapirihanga

Attachment 1: 2022 06 07 Joint WDC-NRC Whangarei Public Transport Working Party Minutes - unconfirmed [↓](#) 

Joint WDC-NRC Whangarei Public Transport Working Party  
7 June 2022

## Joint WDC-NRC Whangarei Public Transport Working Party Minutes

Meeting held in the Council Chamber  
36 Water Street, Whangārei  
on Tuesday 7 June 2022, commencing at 1.00pm

### Tuhinga/Present:

Deputy Chairperson, NRC Councillor Rick Stolwerk  
NRC Councillor Jack Craw  
WDC Councillor Tricia Cutforth

### I Tae Mai/In Attendance:

**Full Meeting**  
NTA Chris Powell  
NTA Jeff Devine  
NRC Secretariat Nicky Hansen

The Chair declared the meeting open at 1.02pm.

### Ngā Mahi Whakapai/Housekeeping (Item 1.0)

### Ngā whakapahā/Apologies (Item 2.0)

#### Moved (Stolwerk / Craw)

That the apologies from Chairperson Councillor Terry Archer, WDC Councillor Greg Martin, WDC Councillor Anna Murphy and NRC GM Community Resilience Victoria Harwood, for non-attendance be received.

Carried

### Confirmation of Minutes - 5 April 2022 (Item 4.1)

#### Report from Nicky Hansen, PA to GM Community Resilience

#### Moved (Craw / Cutforth)

That the minutes of the Joint WDC-NRC Whangarei Public Transport Working Party meeting held on 5 April 2022, be confirmed as a true and correct record.

Carried

Joint WDC-NRC Whangarei Public Transport Working Party  
7 June 2022

### **Receipt of Action Sheet (Item 5.1)**

**Report from Nicky Hansen, PA to GM Community Resilience**

**Moved (Stolwerk / Cutforth)**

That the action sheet be received.

**Carried**

### **CityLink Bus Service - Update (Item 6.1)**

**Report from Chris Powell, Transport Manager - Northland Transportation Alliance**

**Moved (Stolwerk / Craw)**

That the report 'CityLink Bus Service – Update' by Chris Powell, Transport Manager - Northland Transportation Alliance and dated 23 May 2022, be received.

**Carried**

**Actions:**

1. *Councillors Craw and Cutforth are to approach Whangārei Boys High School to discuss students behaviour on public buses. What can be done?*

### **Whakamutunga (Conclusion)**

**The meeting concluded at 1.43pm.**

**TITLE:**                   **Receipt of Action Sheet**

**From:**                   Nicky Hansen, PA to GM Community Resilience

**Authorised by**           Victoria Harwood, Pou Tiaki Hapori - GM Community Resilience, on 25 July  
**Group Manager/s:**   2022

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### **Whakarāpopototanga / Executive summary**

The purpose of this report is to enable the meeting to receive the current action sheet.


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### **Nga mahi tutohutia / Recommendation**

That the action sheet be received.

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### **Attachments/Ngā tapirihanga**

Attachment 1: Action Sheet - August 2022  

Joint WDC-NRC Whangarei Public Transport Working Party - schedule of actions

as at 18/07/2022

Action	Meeting date	Item	Action	Responsible staff	Status	Notes
5	8/12/2021	Verbal Update on the Rose Street Terminus Upgrade and Kamo Bus Lane (T2) Project (Item 6.2)	A written update regarding the anti-social behaviour experienced at Rose Street bus terminal is to be provided at the next Public Transport Working Party meeting.	NTA staff	Completed	<p>07/06/2022 - NTA updated this has been completed. Chris will send graphs showing 5 years data.</p> <p>05/04/2022 - NTA is compiling list of all incidents over past five years and will distribute on completion.</p> <p>29/03/2022 - A plan addressing the antisocial behaviour at Rose street is being formulated between NRC, WDC and NZ Police. A short verbal update can be given at this stage only as work is in progress and can be covered in more detail in future Working Party meetings as it develops.</p>
6	8/12/2021	Verbal Update on the Rose Street Terminus Upgrade and Four-Laning Project (Item 6.2)	A written update regarding the timeline and budget for the NLTP-funded Kamo bus laning project is to be provided at the next Public Transport Working Party meeting.	NTA staff	Completed	<p>07/06/2022 - Written update provided.</p> <p>05/04/2022 - NTA has submitted final business case to Waka Katohi for approval and release of national funding.</p> <p>30/03/2022 - NTA staff are currently working on the Business Case required by NZTA for the release of the funding for the project covering the physical works, to be completed by the WDC, and the additional bus services to be provided by the NRC. WDC have allocated \$1.8M in their LTP for the Kamo Bus Lane project. NZTA have approved their share of that funding subject to the business case approval. The NRC have allocated funding in their LTP for the additional bus services subject to NZTA funding approval. The project is programmed for completion in the next financial year 2022-23.</p>
7	7/06/2022	CityLink Bus Service - Update (6.1)	Councillors are to apporach Whangārei Boys High School to discuss students behaviour on public buses. What can be done? To be discussed at council.	Councillors Craw and Cutforth	In Progress	

**TITLE: CityLink Bus Service - Update**

**From:** Chris Powell, Transport Manager - Northland Transportation Alliance

**Authorised by** Victoria Harwood, Pou Tiaki Hapori - GM Community Resilience, on 25 July  
**Group Manager/s:** 2022

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**Whakarāpopototanga / Executive summary**

This report serves to update the Joint WDC-NRC Whangarei Public Transport Working Party on what has occurred in regard to the CityLink Bus Service since the last meeting of 7 June 2022.

Chris Powell Transport Manager and Jeff Devine Strategy and Planning Manager, Northland Transportation Alliance, will be present at the meeting to answer any questions.

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**Ngā mahi tūtohutia / Recommendation**

That the report 'CityLink Bus Service – Update' by Chris Powell, Transport Manager - Northland Transportation Alliance and dated 12 July 2022, be received.

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**Background/Tuhinga**

**CITYLINK BUS SERVICE STATISTICS FOR JUNE 2022 AND 2021/2022 FINANCIAL YEAR**

Bus Link stats for June 2022 (revenue ex GST)	Actual	Budget	Variance	Year/Date Actual	Year/Date Budgeted	Variance
CityLink Passengers	28,109	26,429	1,680	283,364	317,496	-34,132
CityLink Revenue	\$35,058	\$34,093	\$965	\$358,491	\$409,569	-\$51,078
Bream Bay Link Passengers	65	30	35	568	312	256
Bream Bay Link Revenue	\$230	\$108	\$122	\$3,217	\$1,123	\$2,094
Hikurangi Link Passengers	14	30	-16	218	300	-82
Hikurangi Link Revenue	\$36	\$78	-\$42	\$503	\$814	-\$311

**National Bus Driver Shortage**

This national issue continues to worsen, with the Whangarei CityLink services being impacted on Monday 27 June 2022 resulting in 9 trips having to be dropped. Notices were placed on the CityLink website, Facebook and TrackaBus advising the public of the disruptions.



Staff continue to monitor the situation and work with the contracted companies to identify and implement remedial action where possible. This situation will continue for the foreseeable future.

### Half Price Fares

The government has recently announced that half price fares on contracted bus services and the Total Mobility Scheme will continue until 31 January 2023.

### Kamo T2 Lane

The Whangārei District Council has completed a Point of Entry application for the project with NZTA which allows the funding for a Single Stage Business Case to be released. Council has engaged Flow Consultants to complete the Business Case which is required by NZTA to release the construction funding. This is expected to be completed within two months.

### Rose Street Bus Terminus Upgrade

The Rose S Bus Terminus was officially opened by her Worship the Mayor of Whangārei on Monday 18 July 2022.

Commencement of bus operations at Rose St are due to commence from Monday 25 July and this was slightly delayed due to the inclement weather over the last few weeks which meant minor works and road marking could not be completed in time.

Once the roadworks are completed and the site cleared the works to upgrade the Rose Street Terminus office will commence.



There is still a coloured pattern to go on the vertical panels and this should be installed week starting 25 July 2022.

### Antisocial Behavior at Vine Street Bus Stops and on the CityLink Buses

Damage to the contracted CityLink buses continues with several incidents relating to graffitiing, burning and cutting of seats reported during the month under review.

In an effort to stop this damage, staff make use of the following to try and identify the perpetrators:

- Driver incident reports.
- On bus video footage.
- Reports from the public.
- Security at Rose Street Bus Terminus.
- Whangarei District Council and CitySafe.
- New Zealand Police.
- Ritchies.

Unfortunately, the above is not always successful, and whilst the operator makes every effort to make the relevant repairs as soon as is practicable, some vehicles will be released into service with repairs pending. This does not provide a good image of a service that staff have spent so much time trying to grow and promote.

Due to verbal abuse and threats previously experienced, staff and drivers have been asked if they witness such behavior, not to confront the perpetrators but to report to the relevant authority. Staff continue to meet with Ritchies, New Zealand Police, Whangārei District Council staff and elected members through the Joint WDC NRC Public Transport Working Party in regards the above.

### Total Mobility (TM)

#### TOTAL MOBILITY STATISTICS FOR JUNE 2022 AND 2021/2022 FINANCIAL YEAR

	Total Clients	Monthly Actual Expend	Monthly Budgeted Expend	Monthly Variance	Year/Date Actual Expend	Year/Date Budgeted Expend	Annual Variance
June 2022	1261	\$25,343	\$25,000	+\$343	\$246,477	\$300,000	-\$53,523

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### Attachments/Ngā tapirihanga

Nil